

QUALITY CHARTER

Our Quality approach is aimed toward the satisfaction of our customers, our employees, our shareholders, with the aim of remaining the world-wide leader in current and voltage transducers.

We commit ourselves to apply without restriction the standards such as the legislation and the rules of our LEM Group Management Manual.

STANDARDS	LGVA	LJP	BJL	TVE	LUS
ISO TS 16949	√		√		
ISO 9001	√	√	√	√	√
ISO 14001	√	√	√		
IRIS	√		√		

Our mission:

- Ensure that products are designed and manufactured according to the professional standards, methods, customer requirements (APQP, ISO standards, CE, UL) and safety regulation
- Be recognized as the World Class Supplier able to reach the « MADE BY LEM » everywhere

Our strategy:

- Continuous improvement based on experimented methods (6 Sigma etc.)
- Design to Quality (Quality - Cost - Delivery - Service)
- Risk management, avoid incidents

Main drivers for success:

- Dynamics of Continuous Improvement
- Employees' involvement and training (tool box)
- KPIs measure and management
- Organization and Corporate processes effective and efficient
- Develop and apply preventive action plans
- Robust supply chain

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Corporate Quality Manager
Jean-Marc PECCOUX